



The Voice Collective: Group Class Policies

We are committed to creating a supportive, professional, and productive environment for all students. Please review the following policies carefully before registering for a group class.

Payment & Registration

All group class registrations are final. **There are no refunds for group class payments.**

We offer a payment plan for students who prefer to pay in installments. Students may pay a deposit to secure their place in the class, with the remaining balance due **no later than the first day of class.**

All deposits are **nonrefundable**. A deposit secures your spot in the class and is not transferable to another student, class, or future offering.

If the remaining balance has not been paid by the first day of class, the student will not be permitted to participate in the class.

Absences & Make-Up Classes

There are **no make-up classes** for sessions missed by a student, regardless of the reason for the absence.

Because group classes are structured as a shared learning experience, we are unable to offer individual make-up sessions or prorated tuition for missed classes.

If you know you will be absent, you are welcome to notify your instructor in advance. However, advance notice does not entitle the student to a make-up session or refund.

Class Participation

Students are expected to arrive on time and be prepared to participate fully in each class.

Please be respectful of your instructor and fellow classmates by arriving on time, remaining engaged during class, and contributing to a positive and supportive learning environment.

Late Arrival

If you arrive late, please enter quietly and minimize disruption to the class that is already in progress.

Class Environment

The Voice Collective is committed to maintaining an inclusive, respectful, and professional environment. Students are expected to treat instructors and fellow students with respect and professionalism.

Disruptive, disrespectful, or inappropriate behavior may result in removal from the class without a refund.

Changes to Class Schedule

In the unlikely event that The Voice Collective must cancel or reschedule a class session, we will communicate any changes to students as soon as possible and provide an appropriate solution, which may include a rescheduled session.

Acknowledgment

By registering for a group class with The Voice Collective, you acknowledge that you have read, understood, and agreed to these policies.

The Voice Collective

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